

# The Future of Retail is Here, and It's Powered by Embedded Computer Vision

Will Glaser Founder & CEO Grabango

# **Checkout Free Shopping**



- What is checkout free shopping?
  - Enter a store
  - Grab what you want
  - Get on with your day
- What it's not:
  - No lines
  - No barcode scanner
  - No hassle
- Why?
  - To eliminate lines and save people time





# **Computer Vision Enables the Future of Retail**



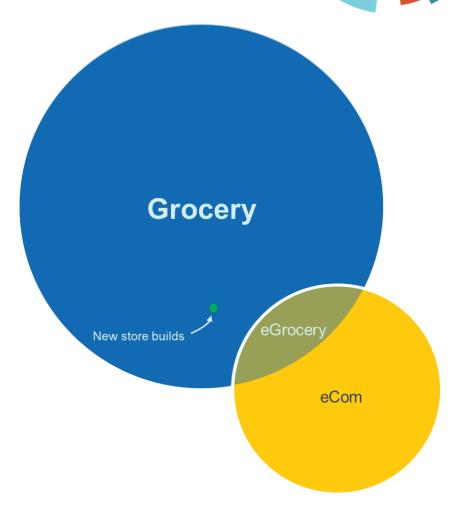
- Human interaction with Things has changed
  - People behave normally
  - The accounting is automated
  - Fewer -apparent- computers involved
- Disruptive without being disruptive
  - Radically alters store competitiveness
  - Preserves store operations
  - Preserves shopping experience
- Moving very quickly
  - Shoppers love it
  - Retailers love it



### The Market is Enormous



- Grocery sales are \$5T
  - Bigger than all of eCommerce
- 95% of food is bought in physical stores
  - Despite covid & two decades of efforts online
- Retrofits are the only way into the market
  - New store re/builds are too slow to matter





# The Vision System Generates Receipts



#### **Real**View





# grabango





### What Does the Market Want?



- Product requirements:
  - Delightful shopper experience
  - Rapid scaling into existing stores
  - Low cost for high retailer ROI

- Some technologies use shelf sensors
  - IoT is quick to POC
  - Expensive
  - Brittle
  - Limitations





### **Pure CV is Awesome**



- Fluid shopper experience
  - Put backs are ok
- Rapid installation
  - Much less hardware
  - Existing shelving
- Fully flexible
  - All SKUs included
  - No reprogramming when items change
  - Sales and promotions are ok

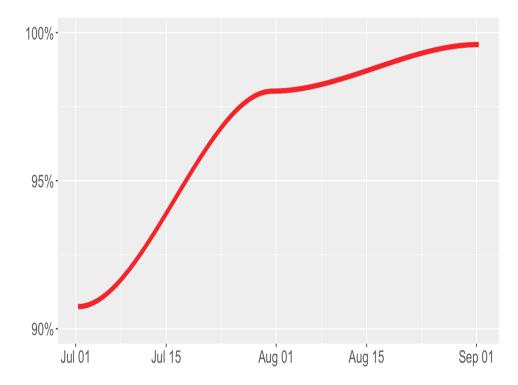




### **Pure CV is Difficult**



- Build a system
  - Collect data
  - Build infrastructure
  - Train models
  - Deploy hardware
  - Retrain models
- The last 5% is really hard
  - Edge cases are challenging
  - ROC curves are unforgiving
  - Shopper behavior will surprise you



99.6% revenue accuracy, after training



### Wow, That's a Lot of Data!



- A single grocery store might generate 20 PB data per day
  - 1000 cameras
  - 24 hours per day x 60 minutes x 60 seconds
  - 10 frames per second
  - 8 M pixel per frame
  - 24 bits per pixel
- Even compressed, that bigger than "big data"
  - WiFi won't work
  - Last-mile internet would struggle
  - The Cloud might work, but at a big cost
  - HDDs might work, but you'd need a lot of them





#### **Embedded to the Rescue**



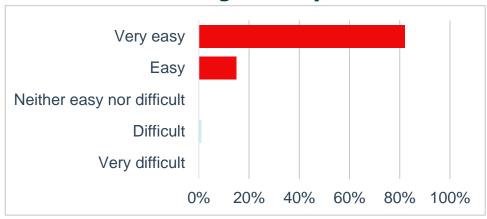
- Local processing is essential
  - Like with driverless and robots
  - But for a different set of reasons
- So, we had to build our own platform
  - Image sensors
  - Embedded AI compute
  - Data network
  - Power distribution grid
  - And add failover for robustness
- Data -> Information -> Value
  - Pixels -> Shopping Events -> Accelerated Commerce



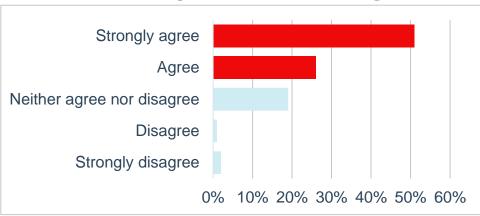
# **Shoppers Love it!**



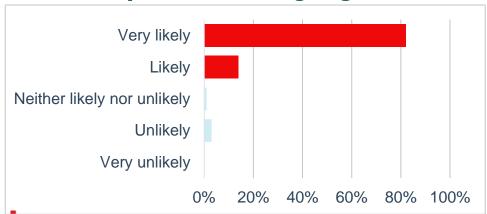
#### 97% Think Grabango is easy to use.



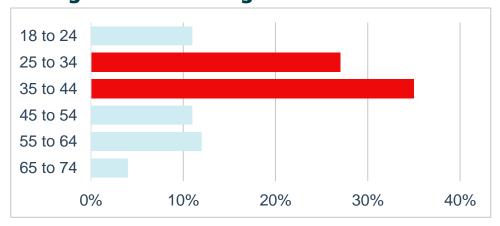
#### 77% More likely to visit a Grabango store.



#### 96% Likely to use Grabango again.



#### All ages love Grabango.





#### **Retailers Love it!**



- Computer vision is the technology of the decade
  - It is forever changing the way people interact with things



- It's the technology that best-fits the market
- Grabango is leading the way
  - To eliminate lines and save people time
  - To meet people where they already shop
  - To work with fantastic partners









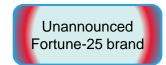
















# **Guiding Company Values**



**People First** 

Hire the best, and treasure them.

**Integrity** 

Do the right thing, particularly when you don't have to.

**Inclusion** 

Foster an environment that welcomes all, to enable our best selves.

Don't Live with Broken

Have the courage to admit mistakes, and the urgency to correct them.

**Bold Innovation** 

Think recklessly, but temper your actions with pragmatism.

**Customer** Focus

Deliver beyond expectations, both internally and externally.

**Simplify** 

Everything should be made as simple as possible, but not simpler.



# **People First**



- Why is Grabango's leading in the space?
  - Well funded industry initiatives
  - Equity incentivized startups
- Success is about Execution & Execution is about Team
  - Phenomenal teams triumph
  - Hard skills for hard problems
  - Soft skills because we're all soft inside
  - Team effort, into a team project, results in a team win
- Hyper-selective
  - 10x harder to get into than Stanford University
  - Growing as fast as we can find great people





